

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



ARIZONA CORPORATION COMMISSION

March 3, 2009

ORIGINAL

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0608

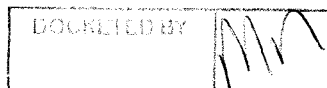
Please docket the attached 37 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR - 4 2009



RECEIVED
2009 MAR -4 A 10:11
AZ CORP COMMISSION
DOCKET CONTROL

WS. 03478A 08. 0608

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77170

Date: 3/3/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: PETITION

PETITION

Account Name:

Home: (000) 000-0000

Street: N/A

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

3/2 DOCKET NO. WS 03478A 08 0608

THE FOLLOWING 3 CUSTOMERS ARE OPPOSED TO THE APPLICATION FOR AN INCREASE IN RATES BY FAR WEST WATER AND SEWER CO.

Dwila Horspool
Harry Burke Jr.
Linda & Robert Mayer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised all customers that their comments would be made a part of the case.
End of Comments

Date Completed: 3/3/2009

Opinion No. 2009 - 77170

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: ([REDACTED])

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion **No.** 2009 77120

Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ivy & Josette

Sutton

Account Name: Ivy & Josette Sutton

Home: (000) 000-0000

Street: 000000000

Work:

City: Yuma

CBR:

State: AZ **Zip:** 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

From: [REDACTED]
Sent: Thursday, February 26, 2009 8:08 PM
To: Utilities Div - Mailbox
Subject: Farwest Water & Sewer Company

Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Az 85007

Docket for Comment; Proposed Emergency Application for Interim Rates and Changes
Requested] Far West Water & Sewer

[Expedited Action

Case or Utility Name: Far West Water an Sewer Company, Yuma, Arizona
03478A-08-0608

Docket #WS-

Position on the Docket: Con

Farwest Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month charged each month of the year whether the consumer is using his or her property and the services of Farwest Water and Sewer Company for twelve months, six months or even only one month per year.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

It is not unreasonable to expect a company to make a profit, but it unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Farwest Water and Sewer and not the current customers.

The current customers purchased their properties, a good percentage of them originating from the development company, also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely, Ivy and Josette Sutton
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed the customer the following:

Dear Mr. and Mrs. Sutton,

I received your e-mail regarding the proposed emergency rate increase application for Far West Sewer Company ("Company"). I appreciate the time that you have taken to express your comments regarding this matter.

Your letter regarding the Company's rate case has been entered into our database and filed with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commissioners will consider your comments before a decision is rendered in the Company's application.

The concerns raised in letters received from customers will assist the Commission in the review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

You may call me toll free at 1-800-535-0148 if you have any questions regarding this matter.

Sincerely,

Reg Lopez
Public Utilities Consumer Analyst II
Utilities Division

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

I e-mailed Carmen Madrid @ ACC Phoenix Office to please have this OPINION docketed towards docket no. WS-03478A-08-0608 under Far West Sewer. File closed.

End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77120

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

*Christine A. Davis
14683 E. 48th Dr.
Yuma, AZ 85367*

YOUR NAME <i>Charles W. Davis</i>	DATE <i>2-26-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>14683 E 48th Dr. Yuma, AZ</i>	YOUR PHONE NUMBER <i>928 342-9443</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>ccdavis@nemont.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;

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You may e-mail it as an attachment to:

mailmaster@azcc.gov

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Step 2

James A Halliday
12712 E 45th Dr
Yuma AZ 85367-4723

YOUR NAME JAMES A. HALLIDAY	DATE 02-28-2009
ADDRESS, CITY, STATE AND ZIP 12712 E. 45TH DRIVE, YUMA, AZ	YOUR PHONE NUMBER 928-345-2812
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 	

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February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

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Sincerely,

Donald & Charlotte Smith
13151 E 53rd ST Yuma A.Z.

85367

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Step 1

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Step 2

YOUR NAME <i>José M. Bermudez</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>12569 E 45 Dr Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>(928) 345-3043</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Mr. Joe Reynolds
12785 E 47th St
Yuma, AZ 85367-4754

Step 2

YOUR NAME LAUREL J. REYNOLDS	DATE 2/26/09
ADDRESS, CITY, STATE AND ZIP 12785 EA. 47th ST., Yuma, AZ. 85367	YOUR PHONE NUMBER 928 345-2504
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS RLAUREL245@CS.COM	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>Beth & Richard Lasher</i>	DATE <i>2/27/09</i>
ADDRESS, CITY, STATE AND ZIP <i>14440 E. 48th Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>(208) 659-3568</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for an Emergency Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0608</i>
CASE OR UTILITY NAME <i>Far West Water and Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>lizbeth1948@hotmail.com</i>	<div style="text-align: right;"> Lasher 11274 S. Fortuna Road Suite D2 - 101 Yuma, AZ 85367 </div>

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME Bill Parman	DATE 2/26/2009
ADDRESS, CITY, STATE AND ZIP 13293 E 54th Drive Yuma, AZ 85367	YOUR PHONE NUMBER (928) 305-9583
DOCKET YOU WISH TO COMMENT ON: Far West Water & Sewer Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water & Sewer Co.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Desertrat@rvtechstop.com	

Step 3

ENTER YOUR COMMENTS HERE:

I have lived from coast to coast over my working years. In that time, I have never seen a 12 month sewer charge. The charge was always based on water used, even with a separate water and sewer company. Granted Far West does have an investment in pipe and collection facilities. The biological demand is virtually zero in the summer months. In the interest of conserving water, a far more environmentally friendly and fairer cost structure would be to have a minimum charge to cover the cost of their assets for the entire 12 months and then a charge based on water used during the months of use and higher load on the treatment facilities.

Now to my main complaint, besides minimal customer service, is the fact that the Far West Water Company has a "sister" company actively selling new lots. If they can not take care of what they have, why are they developing more lots with increased demand on their facilities? Further, who has given permits for these new lots?

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February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608
Position on the Docket: Con

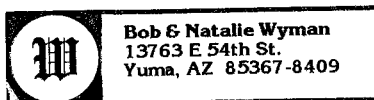
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Sincerely,

Robert F. Wyman
Natalie Wyman



Arizona Corporation Commission

Public Comment Form

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Step 2

YOUR NAME ROBERT HILTON	DATE Feb 23 / 09
ADDRESS, CITY, STATE AND ZIP 11595- S GLENWOOD AVE 85367	YOUR PHONE NUMBER 928-305-1599
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Step 2

YOUR NAME STEVEN E. RAABE	DATE 2/26/09
ADDRESS, CITY, STATE AND ZIP 14643 E. 48TH DR. YUMA, AZ 85367	YOUR PHONE NUMBER 775-722-0140
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS SJRAABE@sbccglobal.NET	

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Step 2

YOUR NAME Benny Anderson	DATE 2/27/2009
ADDRESS, CITY, STATE AND ZIP 13850 E 50th Dr. Yuma, AZ 85367	YOUR PHONE NUMBER (928) 345-9311
DOCKET YOU WISH TO COMMENT ON: WS-03478A-08-0608	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water & Sewer Co.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

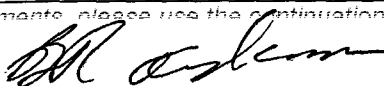
Step 3

ENTER YOUR COMMENTS HERE:

A raise of the amount that Far West Water and Sewer is asking for is unconscionable. Far West is asking for this from retired seniors on fixed incomes, which is the majority of their customers. These seniors already pay 12 month a year sewer bill for only 6 months use. These raises would drive residents out of the area and contribute to more vacant property and less income for Yuma County and the State of Arizona. The State needs to audit the books and see if companies such as the development groups are getting a free ride on their sewer and water installations and any other areas where they should have been making money. Since Hank Schechert's death it seems that there has been runaway development of the foothills area and questionable safety for workers, what with the death of two Far West workers and the injury of another. If Far West cannot run the company properly, they should bankrupt it and let another company take it over or, sell it to someone who can.

If you need additional space for your comments, please use the continuation page below.

Step 4



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Phoenix, Arizona 85007;**

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Consumer Services Section
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Re:

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(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

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Sincerely,



R. L. Huter
9636 E 33rd Ln.
Yuma, AZ 85365

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Pat Holloway
13853 E. 53rd Ln.
Yuma, AZ 85367

Step 2

YOUR NAME → <u>PAT R. HOLLOWAY</u>	DATE <u>2-27-09</u>
ADDRESS, CITY, STATE AND ZIP → <u>13853 E. 53RD LANE - AZ, 85365</u>	YOUR PHONE NUMBER → <u>928-312-8274</u>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS →	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME JAMES L. & LAURA R. WEBER	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12685 E 47TH ST. YUMA AZ 85367	YOUR PHONE NUMBER 928-342-6556
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS JLWEBER@MSN.COM	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME Kenneth MAGSTADT	DATE 2-26-09
ADDRESS, CITY, STATE AND ZIP 12550 E 46th Dr Luma Az 85367	YOUR PHONE NUMBER 928-305-6758
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS magstadt KG@Juno.com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Loren D. Scripture
13264 E. 36th Pl.
Yuma, AZ 85367-5836

Step 2

YOUR NAME LOREN SCRIPTURE	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 13264 E 36 PL YUMA AZ	YOUR PHONE NUMBER 928 3050542
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS SCRIPTURE@EARTHLINK.NET	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

YOUR NAME JC Roberts	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 13885 E 53 Lane Yuma AZ	YOUR PHONE NUMBER 928-305-9960
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS 	530-588-2022

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME DONALD E. LIGHT II	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 14613 E. 48th DR. YUMA, AZ 85367	YOUR PHONE NUMBER 342-3942
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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Phoenix, Arizona 85007;
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February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608
Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Nancy R. Berhett
14644 E. 50th St.
Yuma, ARIZONA 85367

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Step 2

YOUR NAME → Julia L. Boatright-Holland	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP → 13899 E 53 Lane Yuma, AZ 85367	YOUR PHONE NUMBER 928-305-9960
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS → Julie54H@gmail.com	208-863-6311

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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 Phoenix, Arizona 85007;

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Step 2

YOUR NAME <i>Saxon Fleming</i>	DATE <i>2-27-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13596 E. 53 Drive, YUMA, AZ. 85367</i>	YOUR PHONE NUMBER <i>928-342-2451</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS _____	

Step 3

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Phoenix, Arizona 85007;

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Sax & Arlene Fleming
13596 East 53rd Drive
Yuma, AZ 85367

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Step 2

YOUR NAME BARNEY & PAT GOLDSBARY	DATE 2-25-09
ADDRESS, CITY, STATE AND ZIP 10412 S. Spring Ave. Yuma, AZ 85365	YOUR PHONE NUMBER 928-345-2318
DOCKET YOU WISH TO COMMENT ON: Rate application for Far West Water & Sewer	DOCKET NUMBER WS 03478-A-08-0608
CASE OR UTILITY NAME Far West Water & Sewer Co	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I believe this increase is pure greed. Errors were made, now they expect the consumer to pay. The way the economy is right now any increase would really put a burden on the whole area.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

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You may e-mail it as an attachment to:
mailmaster@azcc.gov

February 19, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges
(Expedited Action Requested) for Far West Water & Sewer
Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona
Docket #WS-03478A-08-0608
Position on the Docket: Con

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Sincerely,

William M Webb
Shirley R. Webb

William M. Webb
13171 E. 53 St.
Yuma, Az. 85367

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Step 2

YOUR NAME <i>Dean Schatz</i>	DATE
ADDRESS, CITY, STATE AND ZIP <i>10122 S. Tornado Ave Yuma AZ 85365</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>dschatz@isp.com</i>	

Step 3

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Dean & Sandra Schatz
 Temp Add: 10122 S Tornado Ave
 Yuma, AZ 85365

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Step 2

YOUR NAME <i>Virginia Smith</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14582 E 48th Dr. Yuma, Az 85367</i>	YOUR PHONE NUMBER <i>503-559-4586</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Thomas and Virginia Smith
14582 E 48th Drive
Yuma, Arizona 85367

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Step 2

YOUR NAME <i>Richard Balzaretti</i>	DATE <i>2/26/2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12742 E 46th Dr. Yuma AZ. 85367</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>balzaretti.rv@msn.com</i>	

Step 3

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Step 2

YOUR NAME Daniel Fitzgerald	DATE 2/26/2009
ADDRESS, CITY, STATE AND ZIP 12654 E 46th St., Yuma, AZ 85367	YOUR PHONE NUMBER (360) 220-4327
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS DFitzg1138@Aol.Com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer have a dismal record when it comes to providing services. There present need for cash resulted from poor judgement and management, not from a unexpected event.

H&S Development is owned by the same family and has hundreds of unsold lots in the area and is in the process of developing more. There is no way an individual can track the benefits one company gets from the services provided by the other.

I believe that it is not in the best interest of the rate payer to have ownership and management of these companies in the same hands and that no rate increase should be granted until that is achieved.

+

If you need additional space for your comments, please use the continuation page below.

Step 4

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**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
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Annette Evans
13886 E 53rd Ln
Yuma, AZ 85367-8401

Step 2

YOUR NAME <i>Annette Evans</i>	DATE <i>2-27-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13886 E 53rd Ln</i>	YOUR PHONE NUMBER <i>345-5533</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

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Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME Roger & Pat Mathews	DATE 2-22-2009
ADDRESS, CITY, STATE AND ZIP 11279 S. GLENWOOD AVE YUMA 85367	YOUR PHONE NUMBER 928-342-9645
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS ropat@netzero.net	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:

mailmaster@azcc.gov

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Step 2

YOUR NAME <i>Garland Brown</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10308 Sa Fall Ave Yuma, AZ 85365</i>	YOUR PHONE NUMBER <i>928 342 5966</i>
DOCKET YOU WISH TO COMMENT ON: <i>Farwest sewer rate increase</i>	DOCKET NUMBER <i>WS 03 478408-0608</i>
CASE OR UTILITY NAME <i>Far West Water and sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>garland.brown@azcc.gov</i>	

Step 3

ENTER YOUR COMMENTS HERE:

We are winter visitors and only stay 4 months but pay sewer charges for the 8 months we are NOT here. This is wrong. These sewer rate increases are uncalled for!

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Step 2

YOUR NAME Arlen & Donna Knutson	DATE 2-27-09
ADDRESS, CITY, STATE AND ZIP 13863 E. 53rd Lane, Yuma, AZ 85367	YOUR PHONE NUMBER 503-310-5188
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS ardonno@juno.com	

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OR

ARLEN & DONNA KNUTSON
 13863 E 53RD LN
 YUMA, AZ 85367-8404

You may e-mail it as an attachment to:
mailmaster@azcc.gov

David Cameron
Lois Ann Cameron
14345 E 51st Dr.
Yuma, AZ 85367
/
365 S 600 E
Spanish Fork, UT

84660

Arizona Corp Commission
Consumer Services Section
1200 W Washington St.
Phoenix, AZ 85007

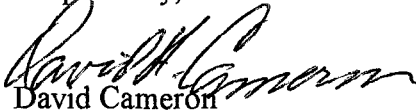
Ref: Docket No. WS-03478A-08-0608

To Whom It May Concern,

My wife and I are property owners in the Foothills area of Yuma County and of course, customers of Far West Water and Sewer Company. We are opposed to the "Emergency" interim increase requested by Far West Water. We concede a small increase is appropriate but believe 109 percent is excessive. Any increase granted to Far West Water should not be greater than fees charged by Yuma city (\$29.46/mo.) or at the outside, Yuma County (\$37.50/mo.). Far West Water and Sewer has already imposed an increase of what amounted to 140 percent for me by making it mandatory that the sewer fee be paid for 12 months as opposed to the 5 months we have the water turned on. I am not sure of the time but I believe it was in 2005.

A side comment-----Far West states that if the interim increase is greater than the permanent increase granted they would refund the overcharge to the patrons. I wonder how they could afford to do that, given they are financially "strapped".

Respectfully,



David Cameron



Lois Ann Cameron

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Step 2

YOUR NAME <i>John T LEAKOS</i>	DATE <i>2-26-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14553 E 50TH ST YUMA, AZ 85362</i>	YOUR PHONE NUMBER <i>928-305-8851</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>J LEAKOS @ AOL.COM</i>	

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Step 2

YOUR NAME Hal & Isabel Julian	DATE 2/27/09
ADDRESS, CITY, STATE AND ZIP 12513 E 45th Lane Yuma, AZ	YOUR PHONE NUMBER 208 989-8361
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS hjulian57@msn.com	

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YOUR NAME <i>CHARLES H. WELLS</i>	DATE <i>2/26/2009</i>
ADDRESS, CITY, STATE AND ZIP <i>12571 E. 47th St. Yuma Az 85367</i>	YOUR PHONE NUMBER <i>928-305-6389</i>
DOCKET YOU WISH TO COMMENT ON: Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>jc yuma@msn.com</i>	

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